## Date of change :  September 17, 2024
## Important Update: Ensuring your online security

On September 17, 2024, US Bank is making a change to enhance the security of your banking transactions.  To protect your financial information, US Bank is restricting access to their website for users that are using older browser versions.   Beginning on 9/17/2024, you will **not** be able to access US Bank to make your OPTO related payment if you do not take the necessary actions.

**What This Means for You:** To ensure an uninterrupted experience, you may need to update your web browser to the latest version. Here's why this change is necessary:

- **Better Protection:** Newer browser versions use advanced security features that guard against potential online threats.
- **Improved Compatibility:** Updated browsers are designed to work seamlessly with U.S. Banks' upgraded security protocols thus ensuring everything functions as expected.

**How to Prepare:** We've included simple instructions for updating your browser.  Just follow these steps to make sure you have the latest version of your browser.

- Google Chrome
- Mozilla Firefox
- Microsoft Edge
- Apple Safari

Your online security is our top priority. By updating your browser, you'll help us ensure that your information remains protected.
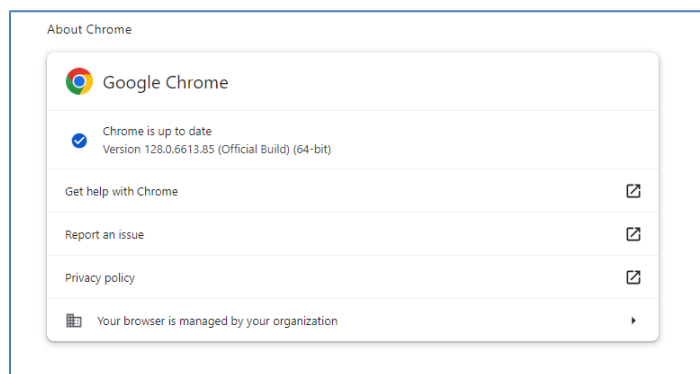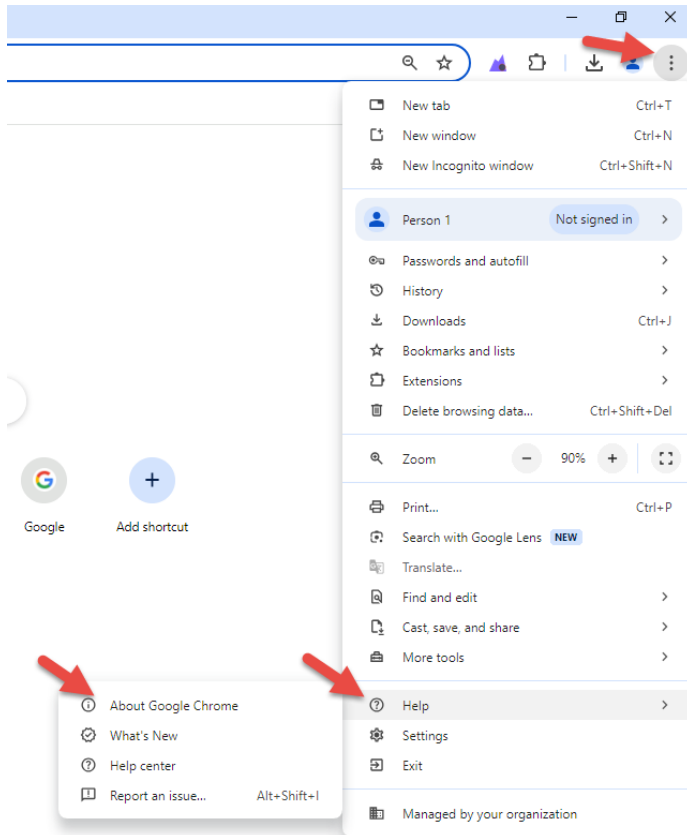
Thank you for your cooperation and understanding.

**NOTES:**

- If you do not use the US Bank portal for payments, this update may not impact you directly. Nevertheless, we recommend keeping your browser up-to-date to ensure optimal security and performance.
- If you encounter difficulties upgrading your browser, it may be due to a corporate policy restriction. In such cases, please reach out to your IT department for assistance.
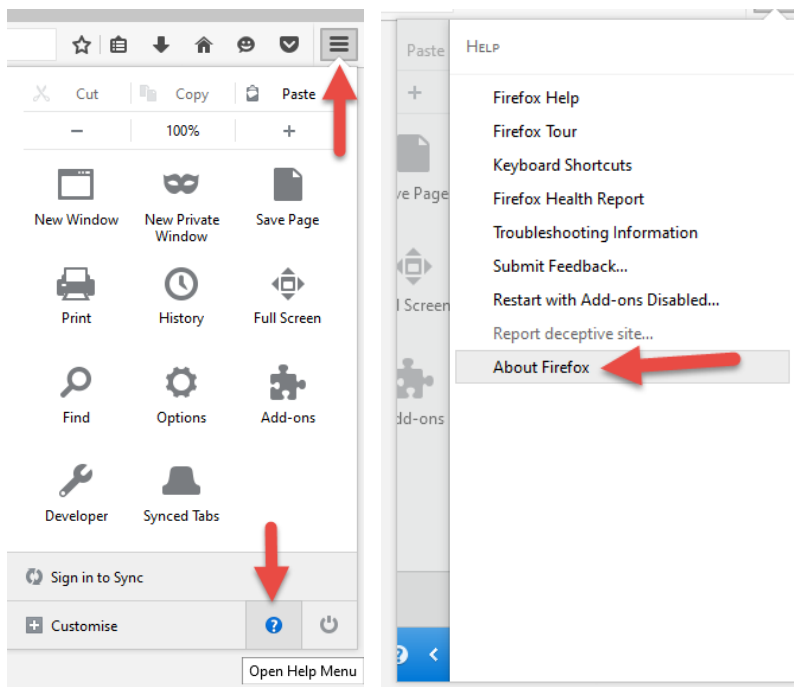
# To update Google Chrome

1. On your computer, open Chrome.
2. At the top right, click More .
3. Click Help. About Google Chrome.
4. Click Update Google Chrome. Important: If you can't find this button, you're on the latest version.
5. Click Relaunch.
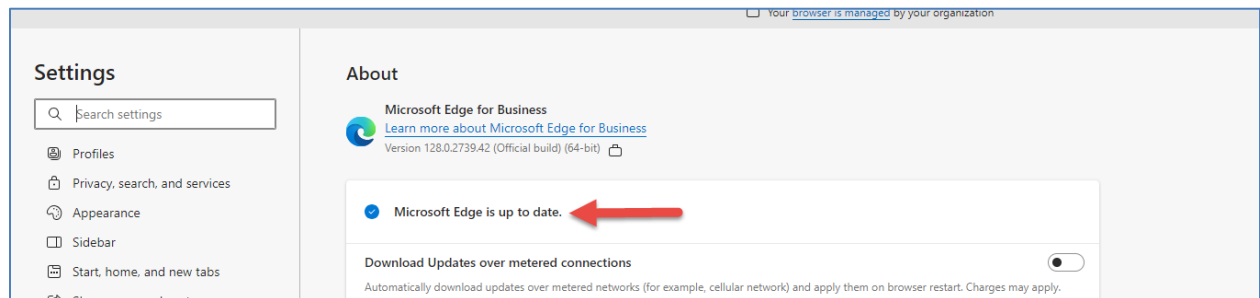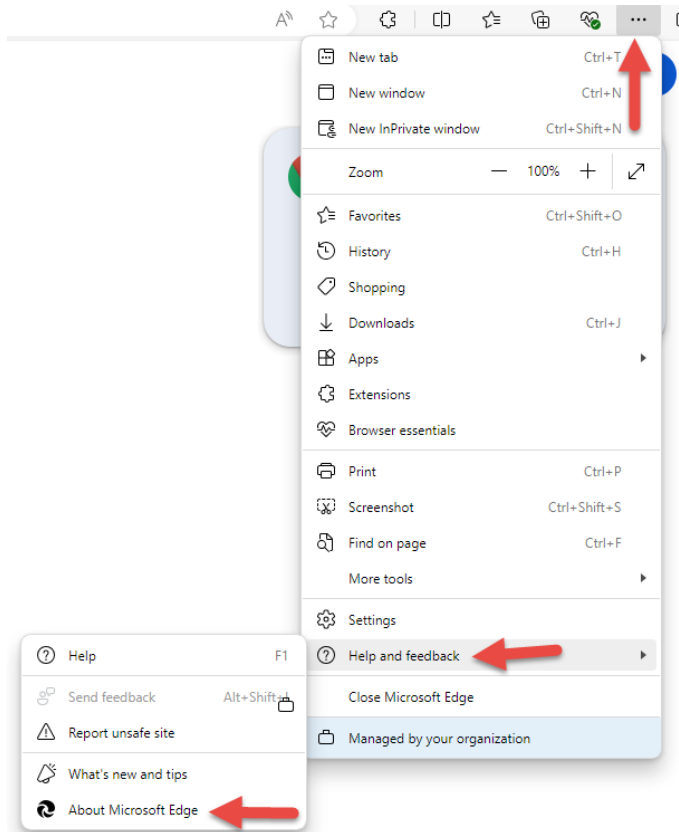
# To update Mozilla Firefox

1. Open Firefox
2. Click the hamburger icon in the upper-right corner
3. Select Help
4. Select About Firefox
5. A pop-up window will appear with the version of Firefox
6. If there is a newer version, click the button to install it
7. Click Restart to update Firefox

**Note:** Firefox automatically updates itself by default, but you can also manually update it. When the update is complete, Firefox will show a green checkmark and the notice that "Firefox is up to date".

# To update Microsoft Edge

1. Open Microsoft Edge
2. Select Settings and more
3. Select Help and feedback
4. Select About Microsoft Edge
5. If the page says "An update is available," click Download and install
6. If the page says "To finish updating, restart Microsoft Edge," click Restart

# To update Apple Safari

To update Safari on an Apple device, you can update the device's operating system. The latest version of Safari is included with the latest version of the operating system:

- Mac: Update macOS
    1. Click the Apple icon in the upper left hand corner of your screen
    2. Click System Settings
    3. Click General
    4. Click Software Update
    5. Click Check for updates now
    6. If any updates are available, click Update Now to install them


- iPhone or iPad: Update iOS or iPadOS
    1. Click the Settings icon
    2. Click General
    3. Select Software Updates
    4. Click Download and install any updates